Air Transport Key Issues 2022

Steve Forward Director Aviation



CHIRP Update



Confidential Human Factors Incident Reporting Programme



CHIRP Key Issues

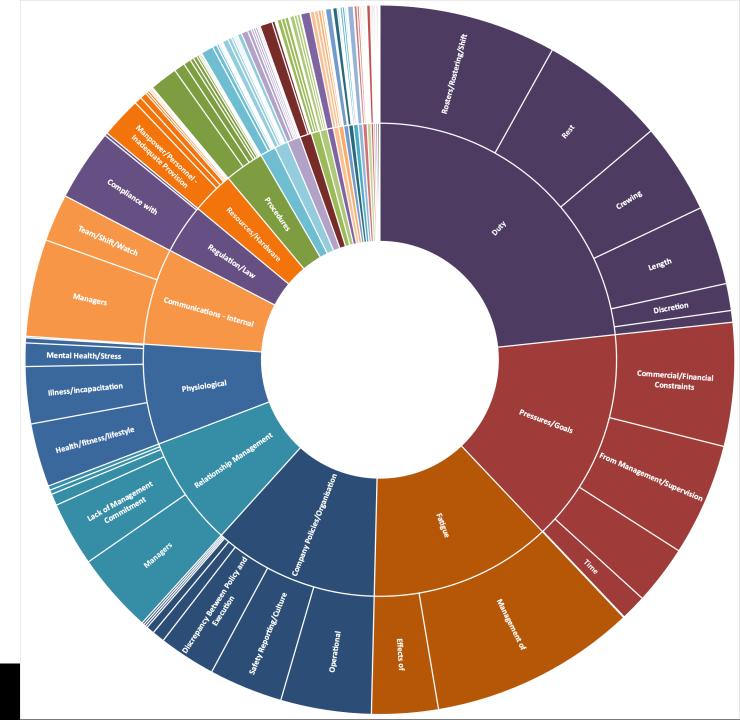
Air Transport – 2022 headlines by percentage of reports (1892 entries)

					Resources/Hardware - 4%		Procedures - 3%	
		Pressures/Goals - 11%	Company Policies/Organisation - 7%	Physiological - 7%	Defences - 1%	Training - 1%	Aircraf Techni al - 1%	c Error -
					Maintenan ce - 1%	Airports - 1% Works		Ground Handli Air Han Tra dli
Duty - 18%	Fatigue - 16%	Communications - Internal - 10%	Relationship Management - 7%	Regulation/Law - 5%	Team Working - 1%	Counc Commu nicati	Secur ity -	Do Sit Sys L

Air Transport Key Issues Reported to CHIRP in 2022

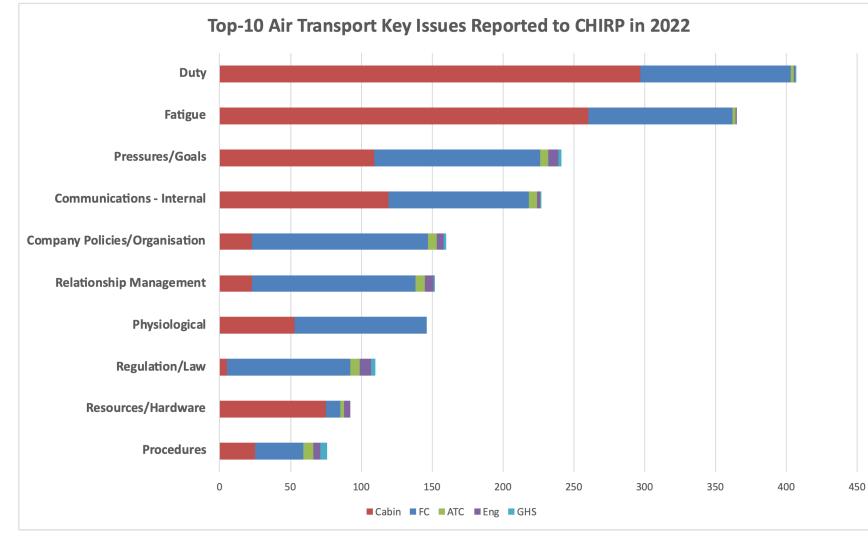
CHIRP Key Issues

Air Transport – 2022 detailed breakdown showing subcategories





CHIRP Key Issues - 2022







CHIRP's Key Issues

Current Commercial Topical Issues

- Post COVID-19 recovery
 - Resources vs schedule, resiliency, 3rd party ops
- Fatigue, rostering and FTL
 - Fatigue vs tiredness, financial pressures to fly, company policies, FTL as a target vs an exception
- Absence & sickness management
 - Bradford index, financial pressures to fly, company policies
- Company cultures & relationships
 - Commercial pressures, line manager relations, toxicity, Just Culture, trust
- Change management
 - Risk assessments, communication of change, assurance of safety during transition
- Systems
 - Introduction of new kit, testing and quality of software/kit, training vs self-help education, integration with aircraft systems



