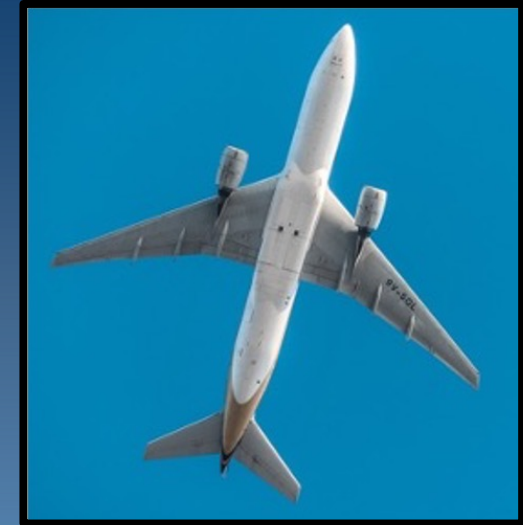


Air Transport Key Issues

2022

Steve Forward
Director Aviation



CHIRP Update

CHIRP

Confidential Human Factors Incident Reporting Programme

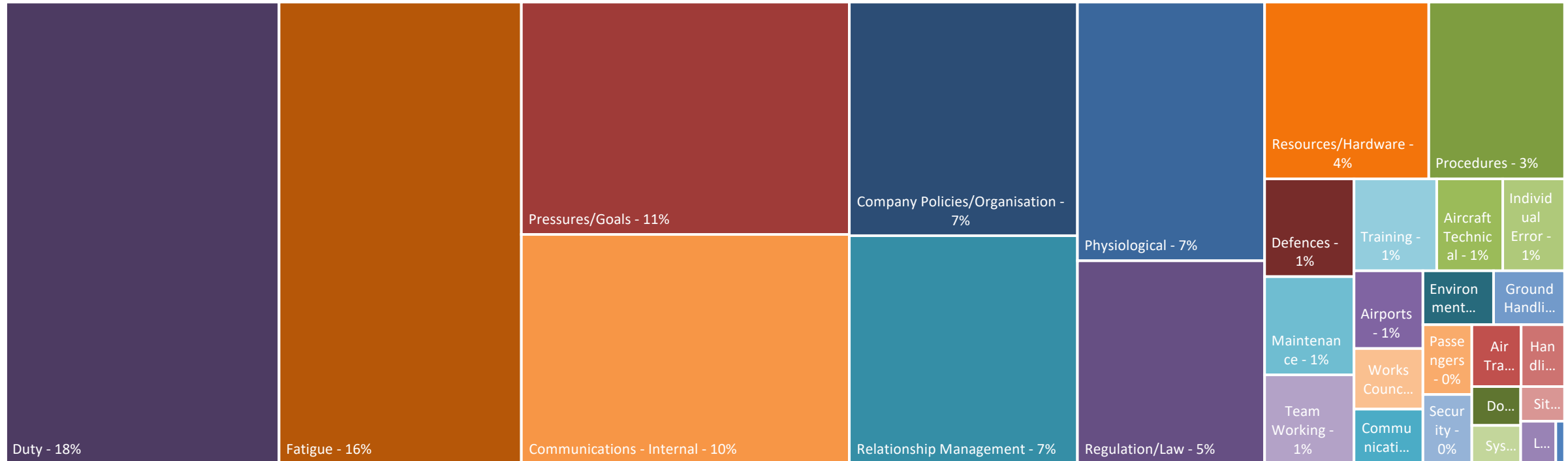


AVIATION

CHIRP Key Issues

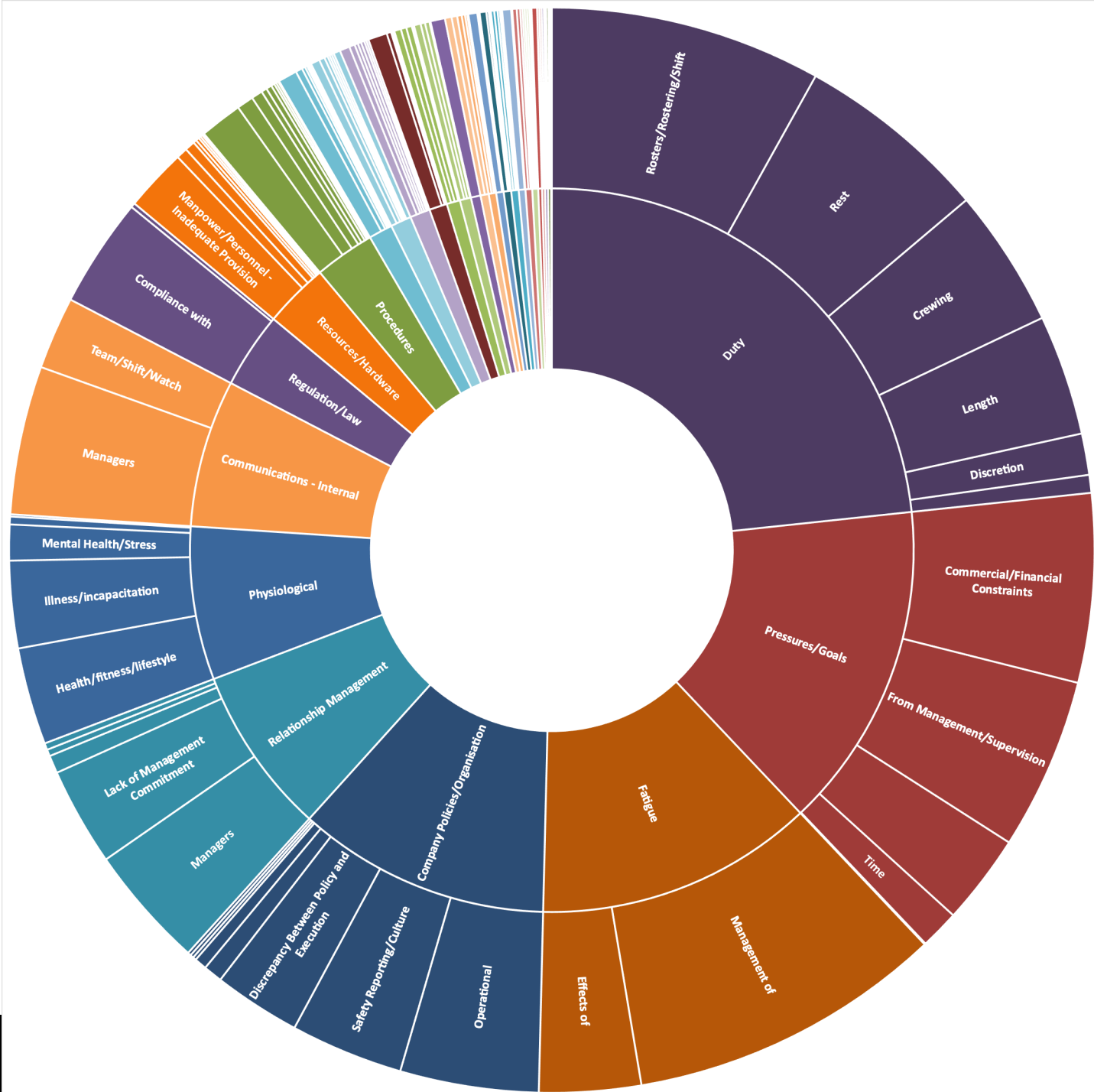
Air Transport – 2022 headlines by percentage of reports (1892 entries)

Air Transport Key Issues Reported to CHIRP in 2022



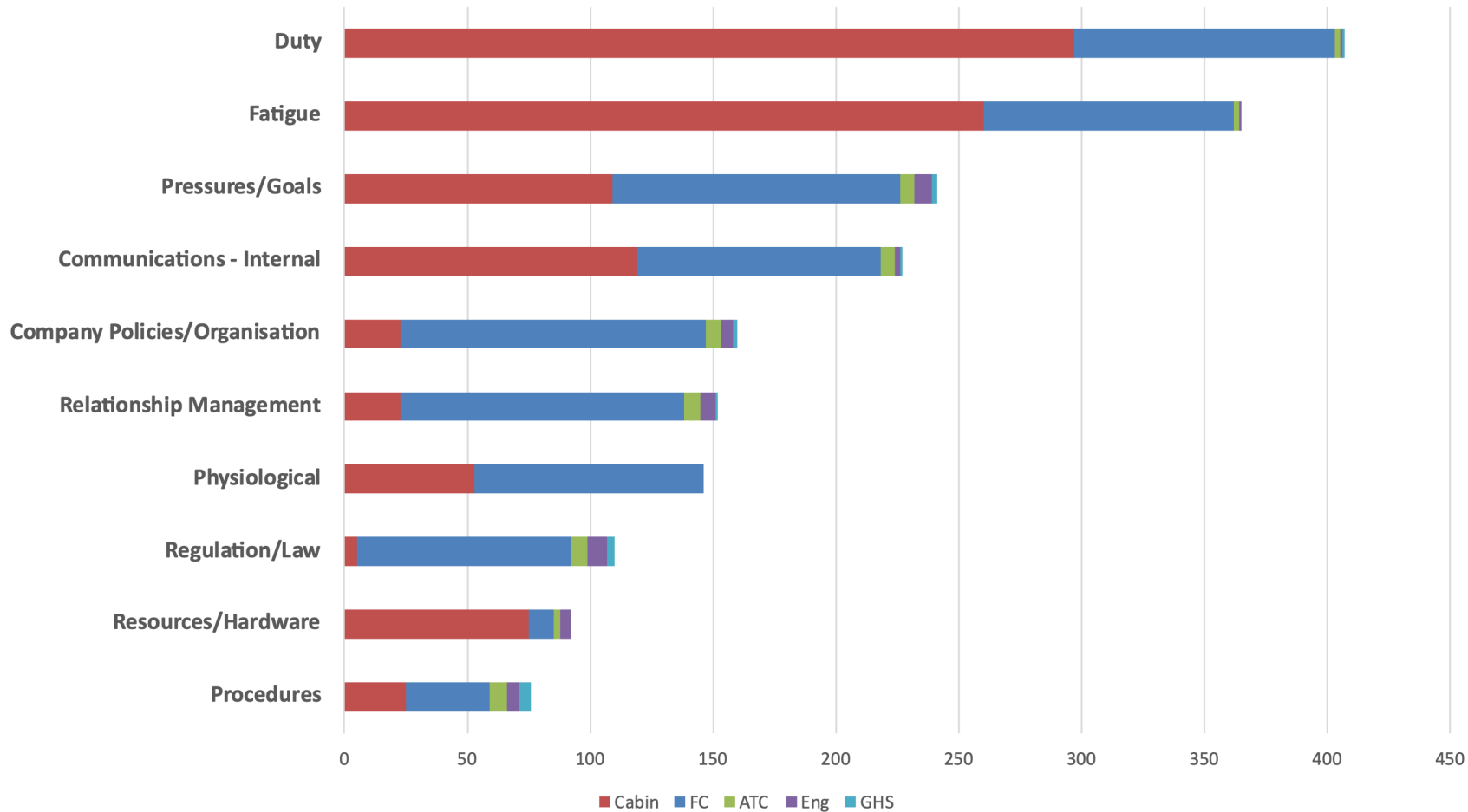
CHIRP Key Issues

Air Transport – 2022 detailed breakdown showing sub-categories



CHIRP Key Issues - 2022

Top-10 Air Transport Key Issues Reported to CHIRP in 2022



CHIRP's Key Issues

Current Commercial Topical Issues

- Post COVID-19 recovery
 - Resources vs schedule, resiliency, 3rd party ops
- Fatigue, rostering and FTL
 - Fatigue vs tiredness, financial pressures to fly, company policies, FTL as a target vs an exception
- Absence & sickness management
 - Bradford index, financial pressures to fly, company policies
- Company cultures & relationships
 - Commercial pressures, line manager relations, toxicity, Just Culture, trust
- Change management
 - Risk assessments, communication of change, assurance of safety during transition
- Systems
 - Introduction of new kit, testing and quality of software/kit, training vs self-help education, integration with aircraft systems

